



BUENA PARK POLICE DEPARTMENT 2016-2018 GOALS

1 COMMUNITY SERVICES:

Seek to improve the dissemination of public information, increase opportunities for community interaction and involvement, and improve customer service.

2 OPERATIONAL ENHANCEMENTS:

Enhance law enforcement responsiveness by taking specific measures to improve organizational effectiveness and efficiency.

3 EMERGENCY MANAGEMENT:

Implement organizational and facility-related enhancements to its Emergency Management Program to better prepare personnel and the community to respond to disasters and crisis events.

4 EMPLOYEE SERVICES:

Maintain positive, constructive relationships with its sworn and civilian staff to ensure that they are properly equipped to achieve their personal and professional goals.

5 CONTRACT SERVICES AND REGIONALIZATION:

Focus on contracting opportunities and participation in regional initiatives in order to maximize available budget resources.

6 INTERDEPARTMENTAL COOPERATION:

Continue to collaborate with all City departments to support events, activities and initiatives assuring a positive public image to residents, businesses and visitors in our City.

7 CRIME MITIGATION:

Expand the use of analytics through reports and deeper communication to reduce crime.

8 ENHANCING THE PUBLIC IMAGE OF THE DEPARTMENT:

Reflect a positive public image through our safety, service, and professionalism.



New for 2016



New for 2016

Goal 1: Community Services

- 1.1 – Conduct community meetings
- 1.2 – Maintain and support Neighborhood Watch activities
- 1.3 – Enhance Citizens Academy course types
- 1.4 – Seek feedback on all aspects of BPPD community services
- 1.5 – Enhance BPPD “Crime Watch” series with introduction from the Chief
- 1.6 – Increase public/community information, awareness and services through the improvements to the current BPPD website
- 1.7 – Maintain and continuously improve a business outreach program
- 1.8 – Improve the awareness and the management of issues related to the increase of homelessness in Buena Park
- 1.9 – Optimize volunteer recruitment, training and resource allocation

Goal 2: Operational Enhancements

- 2.1 – Prioritize officer response to calls for service
- 2.2 – Eliminate investigation thresholds for selected offenses and investigate/record all offenses crossing each Detective’s desk
- 2.3 – Create a voicemail system for Dispatch
- 2.4 – Transfer personnel billing function to the Finance department
- 2.5 – Review and improve security measures at selected sites
- 2.6 – Develop departmental phone tree notification system
- 2.7 – Ensure proper allocation to direct and indirect costs
- 2.8 – Conduct forms and procedures review

Goal 3: Emergency Management

- 3.1 – Move Emergency Management responsibility to the Administrative Lieutenant
- 3.2 – Complete development of the Emergency Operations Center
- 3.3 – Increase Emergency Management training

Goal 4: Employee Services

- 4.1 – Enhance education and training opportunities
- 4.2 – Recognize employee achievement
- 4.3 – Improve Peer Support

Goal 5: Contract Services and Regionalization

- 5.1 – Continue to Explore Offering Contract Services and Collaborations

Goal 6: Interdepartmental Cooperation

- 6.1 – Continuously improve overall collaboration with other City departments
- 6.2 – Coordinate Patrol activities and Code Enforcement
- 6.3 – Coordinate Traffic Enforcement and Traffic Engineering

Goal 7: Crime Mitigation

- 7.1 – Improve the use and communications of crime analytics

Goal 8: Enhancing the Public Image of the Department

- 8.1 – Begin residential foot patrol
- 8.2 – Publicize image building stories and communication
- 8.3 – Practice professionalism through consistent uniform

