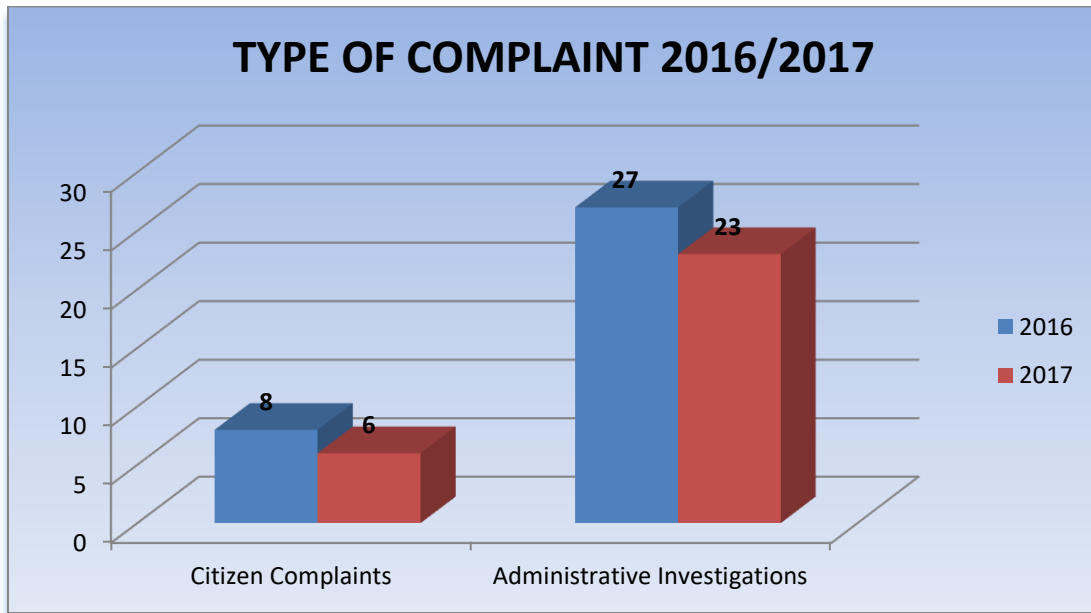


The Buena Park Police Department considers the Investigations of complaints regarding an employee’s actions or our policies to be one of our most important missions. Supervisors who have received specific training in internal affairs investigative procedures investigate all complaints objectively and thoroughly. At the conclusion of the investigation, the findings are provided in writing to the complainant.

Citizen complaints consist of an allegation of misconduct or improper job performance against any police department employee that if true, would constitute a violation of department policy, federal, state or local law. Complaints may be initiated externally by a citizen or internally by a department employee. All complaints received whether in person or anonymously are investigated.

During the calendar year 2017, the Buena Park Police Department initiated a total of 23 internal and six (6) external complaints.

The Buena Park Police Department is very proud that its employees attract very little formal complaints. On average, seven (7) formal complaints per year are received and investigated by the department. In 2017 we investigated two (2) fewer complaints than in 2016. It is and will always be the goal of this department to reduce the number of complaints. Continued training has proven to be the success of this endeavor.



Type of Complaint	2016	2017
Citizen Complaints	8	6
Administrative Investigation	27	23